

# QUALITY AND ENVIRONMENTAL POLICY

## **Our understanding of the quality system and environment can be summarized in several principles:**

- Continuous quality improvement in all areas is the only acceptable way to work;
- Our products must fully meet customer expectations. Customers are our partners, their satisfaction is a prerequisite for our further development and successful business
- The quality of our products and services depends on all employees. Only properly trained, satisfied and motivated colleagues can contribute to continuous quality improvement.
- The quality of our products and services also depends on the quality of the products and services of our suppliers. We establish partnerships with suppliers based on the recognition, understanding and application of quality system requirements in accordance with the ISO 9001 standard
- Environmentally friendly processes are value and opportunity. We are aware of all the impacts of our processes on the environment, we try to identify, control and reduce their impacts on the environment;

## **Since the results can only bring clear and systematic operation of the entire system, we have set the following main goals:**

- Zero error strategy in all areas (including suppliers and customers).
- Establishment, certification and continuous improvement of the quality management, environmental protection and health and safety at work system and also according to other standards if re
- Customer satisfaction;
- Motivation of employees
- Business at no cost due to poor quality.
- Caring for the environment also in sense of maintenance of ecosystems to maintain biodiversity, sustainable land use and prevent deforestation

## **To achieve long-term business goals, we are committed to:**

- Achieve everything with this quality management policy and environmental protection and other quality documents defined tasks and objectives, in accordance with their capabilities,
- planning of annual quality objectives, their periodic monitoring and timely action in case of deviations,
- Quality and environmental management policy is known and understood by all employees,
- educate and train employees for proper work and raise awareness that we are responsible for the quality and environmental management of all employees,
- The quality and environmental management system is continuously documented, upgraded, modified and adjusted in order to make the system even more efficient,
- To take care of the publicity and transparency of our definitions and to accept criticism from stakeholders and take as much as possible into the quality system
- Comply with laws and other regulatory requirements in all relevant areas
- Protecting the environment, preventing pollution and reducing resource consumption
- Use and promotion of reuse and recycling in all areas where possible
- Contributing to protection and improvement of soil quality
- Ensuring that the noise emissions are significantly below the legally defined values and in accordance with the wishes of interested parties
- Continuously improve the environmental management system and thus improve the effects of environmental management
- Advocating for decarbonisation of a company's value chain
- Consider animal welfare in so far as our actions have an impact on this matter
- Monitor and reduce greenhouse gas emissions (GHG) and improving energy efficiency through strategic planning and taking all this into account in all areas of product and process development
- Implementing and exploiting of renewable energy sources and strategic planning and use of renewable energy systems.
- Ensuring Responsible chemical management by understanding the materials that make up our products, using science-based approaches to assess, manage, and communicate potential hazards and risks to assure that products are safe for their intended and anticipated use, as well as foreseeable misuse.
- Work in a systematic, goal-oriented and proactive manner to support sustainable resources management, reducing the impact to air quality, water quality and reducing water consumption and insuring waste minimization.